

## SimplyGo Mini User Manual

4. Select the desired language to highlight it, and the confirmation screen will appear, shown at right.
5. Select the ✓ to confirm the language selection, or select the X to cancel the selection.

**Note:** If the X is pressed, the language selection will be cancelled.

6. When the language selection is confirmed, the screen will reboot and the device will return to the Home screen. Messages displayed on-screen will now be in the newly selected language.



## Alarm Indicators and Screen Symbols

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**Note:** All SimplyGo Mini alarms are low priority alarms. The alarm system should be verified before use and between users by service personnel in accordance with the SimplyGo Mini service manual.

### How to Mute and Unmute an Alarm

To mute an active alarm:

- When an alarm appears on screen, press the yellow Mute control that appears on the alarm screen. The Mute control will then change to gray.

To unmute an active alarm:

- Press the gray Mute control on the alarm screen to unmute the alarm.

## How to Scroll through the Alarm Screens

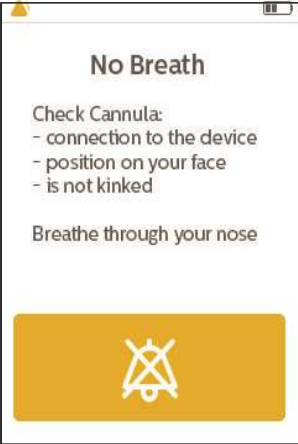
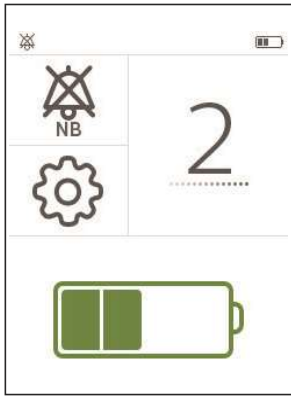

Use the blue arrows in the top left and right corners of the alarm screens to scroll through the alarms.




**Note:** These arrows only appear when more than one alarm occurs simultaneously.


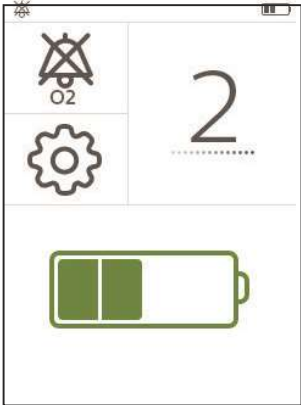
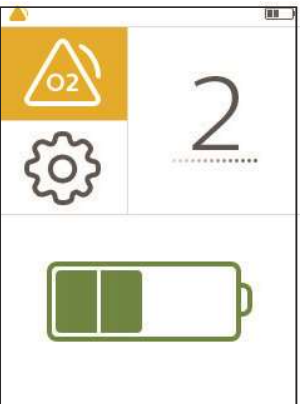
Click on the left blue arrow to go back to the previous alarm or click on the right blue arrow to go to the next alarm.


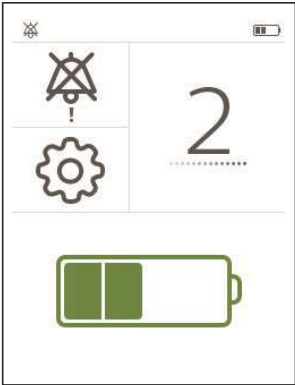
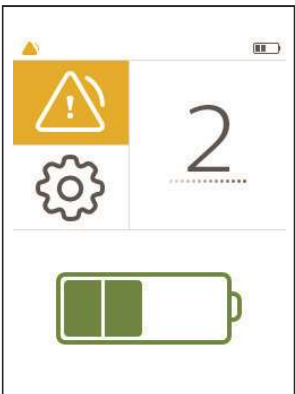
**Note:** If you are on the first alarm and there are no previous alarms, then only the blue arrow on the right will appear on screen. If you are on the last alarm and there are no more alarms to view, then only the blue arrow on the left will appear on screen, allowing you to scroll back through the previous alarms.

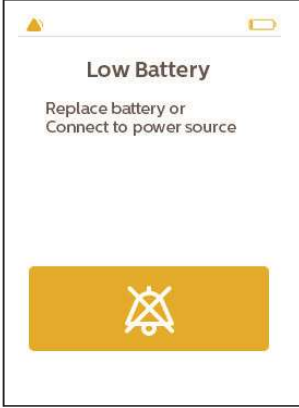
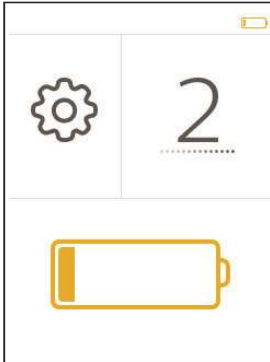

## Technical Alarms

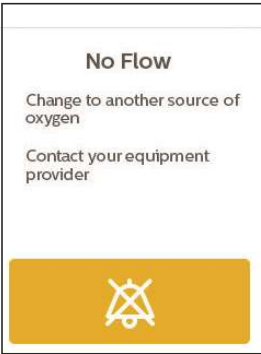
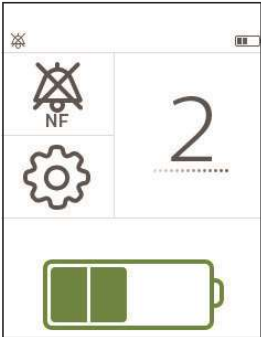
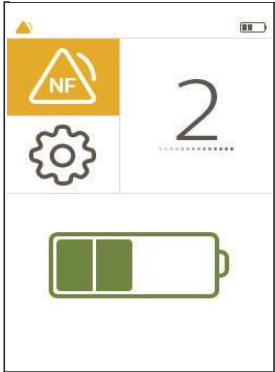
Visual, Audio Indicators	Description	What To Do
<p>1 beep that repeats every 16 seconds</p>   	<p><b>No Breath Alarm</b></p> <p>This alarm occurs when a breath is not detected for a period of 2 minutes or more. Press the yellow Alarm silence button on the screen to temporarily silence the alarm, and the 2nd screen shown at left appears. Or, press the Home button on the device to return to the Home screen, and the 3rd screen will appear with the No Breath (NB) alarm symbol in the upper left corner to indicate the active alarm state.</p> <p>This alarm resets itself as soon as a breath is detected. If the device is on battery power and no breath is detected after approximately 15 minutes, the device shuts down to conserve power. (This alarm is inactive for ten minutes after startup.)</p> <p><b>Note:</b> Upon startup, this alarm could take a maximum of 12 minutes to activate from the time the alarm condition is present. Otherwise, it can take up to 2 minutes to activate.</p>	<p>Check the connection from the cannula to the device.</p> <p>Make sure the nasal cannula is properly positioned on your face and that you are breathing through your nose.</p> <p>Make sure the cannula tubing is not kinked or obstructed.</p>

Visual, Audio Indicators	Description	What To Do
<p>1 beep that repeats every 16 seconds</p>   	<p><b>High Breath Rate Alarm</b></p> <p>This alarm indicates that the user’s breath rate is exceeding the maximum pulse rate of the device. The device is still working properly and is still providing the maximum amount of oxygen for the user’s setting.</p> <p>Press the yellow Alarm silence button on the screen to temporarily silence the alarm, and the 2nd screen shown at left appears. Or, press the Home button on the device to return to the Home screen, and the 3rd screen will appear with the High Breath Rate (MX) alarm symbol in the upper left corner to indicate the alarm state.</p> <p><b>Note:</b> This alarm could take up to 36 seconds to activate from the time the alarm condition is present.</p>	<p>The indicator resets itself when the breath rate is reduced. Breathe slower or remove the cannula for 30 seconds to reset the alarm.</p> <p>If this indicator regularly occurs, contact your equipment provider.</p>

Visual, Audio Indicators	Description	What To Do
<p>1 beep that repeats every 16 seconds</p>   	<p><b>Low Oxygen Concentration Alarm</b></p> <p>This alarm occurs when the device is delivering a lower concentration of oxygen than specified. <b>Note:</b> This alarm occurs when the internal O<sub>2</sub> sensor reads &lt;82% O<sub>2</sub>. It will turn off if the system is able to recover from the fault and achieve &gt;84% O<sub>2</sub>.</p> <p>Press the yellow Alarm silence button on the screen to temporarily silence the alarm, and the 2nd screen shown at left appears. Or, press the Home button on the device to return to the Home screen, and the 3rd screen will appear with the Low O<sub>2</sub> alarm symbol in the upper left corner to indicate the alarm state.</p> <p>If in normal operation, the internal oxygen sensor monitors O<sub>2</sub> purity during the warm-up period and then at 1 hour intervals after that.</p> <p><b>Note:</b> This alarm can take up to 61 minutes to activate from the time the alarm condition is present.</p>	<p>Change to another source of oxygen and contact your equipment provider.</p>

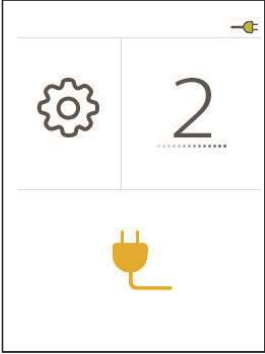

Visual, Audio Indicators	Description	What To Do
<p>1 beep that repeats every 16 seconds</p>   	<p><b>Technical Fault Alarm</b></p> <p>This alarm occurs when the device has a general malfunction and the device is no longer operating properly.</p> <p>Press the yellow Alarm silence button on the screen to temporarily silence the alarm, and the 2nd screen shown at left appears. Or, press the Home button on the device to return to the Home screen, and the 3rd screen will appear with the Technical Fault alarm symbol in the upper left corner to indicate the alarm state.</p> <p>The device may or may not shut down depending on the severity of the alarm.</p> <p><b>Note:</b> The amount of time it can take for the alarm to activate from the time the alarm condition is present will vary depending on the technical fault that occurs.</p>	<p>Change to another source of oxygen and contact your equipment provider.</p>


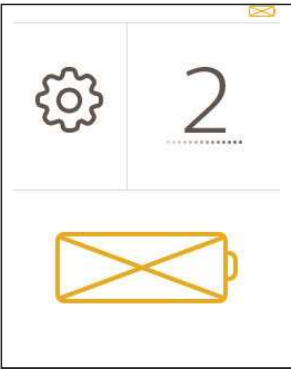

Visual, Audio Indicators	Description	What To Do
<p>1 beep that repeats every 16 seconds</p>  	<p><b>Low Battery Alarm</b></p> <p>This alarm occurs when approximately 10 minutes of battery life remains. Remaining battery life is dependent on your device settings and your activity level.</p> <p>Press the yellow Alarm silence button on the screen to temporarily silence the alarm, or press the Home button on the device to return to the Home screen, and the 2nd screen will appear with the Low Battery symbol flashing on the screen.</p> <p><b>Note:</b> This alarm could take up to 46 seconds to activate from the time the alarm condition is present.</p>	<p>Replace the battery or connect to a power source.</p>
	<p><b>Warm Up Indicator</b></p> <p>This symbol indicates to the user that the O<sub>2</sub> purity has not yet been sampled because the system needs to stabilize. Its duration is at least 14 minutes.</p>	<p>This symbol appears onscreen after initial startup and clears from the screen once the device has reached the minimum rated Oxygen Purity. Contact your equipment provider if it persists on screen for several hours after startup.</p>

Visual, Audio Indicators	Description	What To Do
<p data-bbox="285 390 548 506">1 beep that repeats every 16 seconds</p>   	<p data-bbox="605 327 829 359"><b>No Flow Alarm</b></p> <p data-bbox="605 380 982 537">This alarm occurs when the device detects there is no oxygen flowing in the patient cannula.</p> <p data-bbox="605 604 976 1171">Press the yellow Alarm silence button on the screen to temporarily silence the alarm, and the 2nd screen shown at left appears. Or, press the Home button on the device to return to the Home screen, and the 3rd screen will appear with the No Flow (NF) alarm symbol in the upper left corner to indicate the alarm state.</p> <p data-bbox="605 1245 956 1444"><b>Note:</b> This alarm could take up to 66 seconds to activate from the time the alarm condition is present.</p>	<p data-bbox="1044 716 1308 957">Check the cannula for kinks or other obstructions that are stopping oxygen flow through it.</p> <p data-bbox="1044 1024 1312 1266">If alarm persists, change to another source of oxygen and contact your equipment provider.</p>





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Visual, Audio Indicators	Description	What To Do
<p>1 beep that repeats every 16 seconds</p>  	<p><b>External Power Failure Alarm</b></p> <p>This alarm occurs when there is an external power failure and no battery is installed. A yellow plug will appear on the Home Screen, shown at left, to indicate the external power fail.</p> <p>Click on the Yellow Plug symbol and the External Power Failure alarm screen shown at left will appear.</p> <p>Press the Alarm silence button on the screen to temporarily silence the alarm, or press the Home button on the device to return to the Home screen.</p>	<p>Replace the power supply or connect the device to a battery.</p>

Visual, Audio Indicators	Description	What To Do
<p data-bbox="285 415 548 529">1 beep that repeats every 16 seconds</p>  	<p data-bbox="604 336 971 373"><b>Depleted Battery Alarm</b></p> <p data-bbox="604 390 945 546">This alarm occurs when approximately two minutes of battery life remains.</p> <p data-bbox="604 562 980 970">Press the yellow Alarm silence button on the screen to temporarily silence the alarm, or press the Home button on the device to return to the Home screen, and the 2nd screen will appear with the Depleted Battery symbol flashing on screen.</p> <p data-bbox="604 987 958 1184"><b>Note:</b> This alarm could take up to 46 seconds to activate from the time the alarm condition is present.</p> <p data-bbox="604 1201 932 1482"><b>Note:</b> The device will automatically power down if the battery remains depleted for more than 90 seconds and no external power source is connected.</p>	<p data-bbox="1042 415 1328 529">Replace the battery or connect to a power source.</p>
	<p data-bbox="604 1537 941 1575"><b>Alarm Silence Symbol</b></p> <p data-bbox="604 1591 987 1948">This yellow symbol appears when an event occurs that generates an audible alarm. Pressing this button will silence the audible alarm until a different alarm occurs or until you disable the alarm silence (see below).</p>	<p data-bbox="1042 1667 1328 1822">Refer to the associated alarm indicator also being displayed.</p>

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Visual, Audio Indicators	Description	What To Do
	<p><b>Alarm Symbol</b></p> <p>This gray symbol appears when you have pressed the alarm silence button. Pressing this button will enable the alarm audible.</p>	<p>Refer to the associated alarm indicator also being displayed.</p>
	<p><b>Attention</b></p> <p>This yellow symbol appears on the status bar when corrective action is required.</p>	<p>If the device is operating in the carrying case, make sure it has been placed correctly in the case so that the outlet vents are not blocked. See the <i>Carrying Case</i> section of this manual.</p> <p>Allow the device to warm up. If the alarm continues, contact your equipment provider.</p>
<p>2.0</p>	<p><b>Flow Control Setting</b></p> <p>The large number on the screen shows the oxygen flow setting (in this example, it is 2). This number can range from 1 to 5 in increments of 1.</p>	<p><b>If this is your flow setting</b>, no action is needed.</p> <p><b>If this is not your flow setting</b>, press the + button to increase this number or press the - button to decrease the number.</p>

## Troubleshooting

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The table below lists common problems and actions you can take. If you are unable to resolve a problem, please contact your equipment provider.

<b>Problem</b>	<b>Possible Cause</b>	<b>What You Should Do</b>
Device Won't Turn On	Battery is depleted.	Use the AC or DC power cords to operate the device (with the battery inserted) to recharge the battery. If this does not resolve the problem, contact your equipment provider.
	Battery is not installed correctly.	Remove the battery and re-install it correctly.
	Power button not pressed twice.	Press the power button twice.
Device Will Not Trigger A Pulse Of Oxygen	SimplyGo Mini is not turned on.	Press the power button twice.
	Cannula tubing is kinked or twisted.	Make sure the tubing is connected properly to the oxygen outlet port and that it is free of any obstruction.
	Device malfunction.	Contact your equipment provider.
Oxygen Not At Full Concentration	Device is warming up.	Continue using your device, and wait 20 minutes for the device to deliver oxygen at the prescribed concentration. If the condition persists, contact your equipment provider.
Alarm Occurs	The device needs your attention.	See the <i>Alarm Indicators and Screen Symbols</i> section for information about specific alarms and what you should do.

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Yellow Battery Health Indicator appears on screen	Battery has exceeded the recommended number of charge/discharge cycles and/or the full charge capacity has degraded.	Contact your Homecare Provider to arrange for a replacement battery.
Yellow Sieve Health Indicator appears on screen	Device performance indicates that user may be experiencing degraded performance or battery duration .	Contact your Homecare Provider for maintenance.

## Caring for your Battery

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Handle your battery with care.

- Do not allow the battery's terminals to touch together as this will cause it to fail.
- Do not immerse the battery in water.
- Do not disassemble or deform the battery.
- Do not expose to, or dispose of, the battery in fire.
- Avoid exposing the battery to excessive physical shock or vibration (dropping, etc.).
- Keep all batteries out of the reach of children.
- Do not use any battery that has been damaged in any way.
- Always charge the battery in accordance with the manufacturer's instructions, using specified chargers only.
- Do not use modified battery chargers.
- An optional, external charger can be purchased to charge the batteries. Contact your equipment provider for more information.

## Battery Storage

Lithium ion batteries can be stored from -4° F (-20° C) to 140° F (+60° C) at up to 80% relative humidity. However, they are best stored below 70° F (21° C) in a cool, dry, well-ventilated facility free from corrosive gas or vapor.